

# Set Up a New User on the New City of Marysville Payment Portal

The screenshot shows the City of Marysville Payment Portal login page. At the top left is the logo for MARYSVILLE WASHINGTON. At the top right is a 'Create an Account' button. The main content area features the MARYSVILLE WASHINGTON logo with 'EST. 1891' and the text 'Welcome to the City Of Marysville Payment Portal'. Below this, it states 'All payments processed after 3:00 PM will be credited the next business day. All payments processed after 3:00 PM on the due dates will be assessed penalties and delinquency charges.' There are two buttons: 'Create An Account' and 'One-Time Payment'. The 'Create An Account' button is circled in blue. A blue arrow points from this button to a callout box on the left. Another blue arrow points from the 'Create An Account' button to a callout box on the right. A third blue arrow points from the 'Sign In' button to a callout box on the right. The callout box on the left is titled 'New Users:' and contains the text 'Start by selecting 'Create An Account''. The callout box on the right is titled 'Existing Users:' and contains instructions for logging in with an existing account, including a note about email addresses and a link to 'Create An Account'.

**New Users:**  
Start by selecting 'Create An Account'

**Existing Users:**  
If you have an existing account on the old Marysville Payment Portal, please login using your existing username or email address and password.

*Please Note: If your old login was setup with a username only, the system will prompt you to add and confirm an email address.*

*If you have multiple usernames associated with the same email address, the system may prompt you to consolidate accounts.*

Current branch: **MARYSVILLE**